

## Contact persons:

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## Contact:

Counselling Centre for Employment Hagen

Rathausstraße 31

58095 Hagen

## Working hours:

Monday 8 a.m. to 2 p.m. + 2:30 to 5 p.m.

Tuesday 9 a.m. to 2 p.m.

Wednesday 9 a.m. to 3 p.m.

Thursday 8 a.m. to 2 p.m. + 2:30 to 4 p.m.

Friday 9 a.m. to 12 p.m.



## Counselling Centre for Employment Hagen

If you are unemployed or are exposed to the risk of unemployment and are concerned about labour exploitation, you are welcome to contact the Counselling Centre for Employment here.

Mit finanzieller Unterstützung des Landes Nordrhein-Westfalen und der Europäischen Union



Kofinanziert von der  
Europäischen Union

Ministerium für Arbeit,  
Gesundheit und Soziales  
des Landes Nordrhein-Westfalen



Englisch

**You can contact the Counselling Centre for Employment if you are experiencing any of the following problems or have any of the following questions:**

**Work/Labour Exploitation:**

- Is my employment contract correct?
- I have been dismissed. What can I do?
- I work so much, but I am paid less than the minimum wage.
- I have to buy work materials at my own expense.
- My working time account is not kept properly.
- I do not get paid when I am sick or on holiday.
- I do not get any holiday.
- My work is dangerous; but I do not get any protective gear or proper instructions.
- I am not given breaks after six hours of work.
- The employer has my passport/ID card.
- I am treated badly, insulted or yelled at on the job.
- The rent for my resting place is deducted from my wages and / or is far too high for the accommodation.
- We also deal with many other work-related issues.

**Suppose you have a concern about the services / offices, such as:**

- Am I entitled to child allowance, child benefit, parental allowance, housing benefit, unemployment benefit I or II?
- I have trouble understanding the application forms.
- I think my (benefit) statement is wrong.

**Or you could be concerned about job search/application:**

- I am looking for work and need help.
- I need application documents
- and so on.

**We offer assistance:**

- in clarifying conflicts with the employer
- if you have been dismissed from your job
- • in case of labour law violations on the part of the employer
- when applying for social benefits
- to review decisions
- to formulate objections
- in job searches
- in the preparation of application documents
- by referring applicants to a suitable counselling service
- by making use of (specialist) legal assistance
- and so on.



\* Our services include low-threshold advice and support.  
No legal advice!